



australian  
farm tourism

## Terms & Conditions | Technical Visits

- On receipt of confirmation of a group from the AGENT with the final itinerary dates and participant numbers, Australian Farm Tourism will confirm arrangements with the inspections and reconfirm to the AGENT
- Technical inspection venues and suppliers are subject to change and may alter between the time of quotation and the confirmation. Bookings are NOT made with suppliers at time of quoting. If firm dates and confirmation is advised at the time of quoting, bookings can be made with suppliers and contractors but may still change prior to the group's arrival. We reserve the right to replace a product with a similar product if necessary.
- Change to participant numbers may require re quoting
- Substantial changes/amendments made by the agent after confirmation may attract amendment fees
- A non-refundable deposit invoice of 10% will be issued to confirm the booking. A balance invoice will be issued for prepayment in full, 1 week prior to date of travel.
- Cancellations: The deposit is non-refundable.
  - a) Cancellations within 1 week of arrival incur 20% cancellation fee
  - b) Cancellations within 3 days of arrival or no shows will incur 100% cancellation fees
- Agricultural tours operated by Australian Farm Tourism are escorted by Australian Farm Tourism guides where possible to ensure expert advice and service. Unfortunately, this is not in all locations but we are trying to expand this service.
- Australian Farm Tourism confirmation to you will include: - AFT Guide Meeting Point (where applicable) & Supplier Contact details, addresses, timings and directions.
- All details & information supplied in this quotation/confirmation is produced confidentially and cannot be passed onto another company for re quoting. The information remains the commercial property of Australian Farm Tourism. Contact with inspection venues should be limited to agent guides contacting the AFT guide or venue a few days before the inspections taking place.
- As farms are not tourism operators, they are not open 365 days of the year. As this industry grows, to help our farmers manage the visits, we have booked allotments at the most popular farms. Eg Leppington Dairy Farm is available to AFT groups on Wednesdays only. We request that agents are flexible with their dates.

**Contacting suppliers directly with the intention of booking directly will not be tolerated.**